

Cal Flame[®]

A Division of Lloyds Material Supply, Inc.

OWNER'S MANUAL

FRP 4000 Fireplace

Manufactured after March 1, 2008 • United States and Canada
© 2008 Lloyds Material Supply, Inc.



Due to our continuous improvement programs, all models, operation, and/or specifications are subject to change without prior notice.

www.calspas.com

LTR20081045, Rev. A
3/1/08

Safety Instructions 1

Installation. 3

Leak Testing Procedure. 3

Location 3

Liquid Propane (LP). 4

Requirements. 4

Connection. 5

Natural Gas. 6

Requirements. 6

Installation 6

High Elevation Installation 6

Fireplace Log Set Placement 7

Operation. 8

What To Do If You Smell Gas 8

Fireplace Lighting Instructions 9

Appendix 10

Maintenance 10

Replacement Parts. 10

Fireplace Warranty. 11

WARNING

If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

Do not store an LP cylinder not connected for use in the vicinity of this or any other appliance. A fire resulting in serious injury or death may occur.

If you are installing a natural gas fireplace, you are responsible for ensuring that the natural gas line installed is safe to use. Lloyds Material Supply (L.M.S.) will not be held responsible for an improperly installed gas line.

Certified under American and Canadian national standards.
 Notice to installer: These instructions must be conveyed to and remain with the customer.

CONTACT INFORMATION

If you need additional information and/or assistance, contact:

L.M.S. Customer Service Department
 1462 East Ninth Street
 Pomona, CA 91766.

Toll Free: 1-800-CAL-SPAS
 Fax: 1-909-629-3890

Copyright 2008 Lloyds Material Supply, Inc. All rights reserved.
 Duplication without written consent is strictly prohibited.

Cal Spas™ and Cal Flame™ are registered trademarks.

Due to continuous improvement programs, all models, operation, and/or specifications are subject to change without prior notice.

LTR20081045, Rev. A
 3/1/08

Safety Instructions

Read this before installing or operating your new Cal Flame fireplace.

WARNING: Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Read the installation, operating and maintenance instructions thoroughly before installing or servicing this equipment. Unless specifically recommended in this manual, do not repair or replace any part of your fireplace. Have a qualified technician perform all service -- any repairs made by an unqualified technician will void your warranty.

Most cities and counties require permits for exterior construction and gas lines. In addition, some communities have codes requiring residential barriers such as fencing and/or self-closing gates on property to prevent unsupervised access to the property by children under the age of 5. Your local code compliance office can provide information on which permits may be required and how to obtain them prior to the delivery of your fireplace.

Placement and Location

- **Cal Flame™ FRP4000 fireplace is designed for outdoor use only.**
- Never locate this appliance in a building, garage, or any other enclosed room or under a sealed overhead structure, or in any type of enclosed area such as a garage, shed, or breezeway. Keep clear of trees and shrubs.
- Do not place fireplace under or near windows or vents that can be opened into your home.
- Maintain sufficient distance as to not overheat any overhead combustible material such as a patio cover.
- The area surrounding your fireplace should be kept clean and free from flammable liquids and other combustible materials such as mops, rags or brooms, as well as solvents, cleaning fluids, and gasoline.
- Do not block the vents located near the base of your fireplace as gas may build up in case of leak and cause serious damage.
- Do not install or operate your fireplace in such a manner that the cross ventilation openings are blocked. Fresh air must be able to pass through installed vents to safeguard against residual gas accumulation. Failure to allow proper ventilation may cause fire or explosion.
- Do not locate appliance where it can get excessively wet. Do not use this appliance if any part has been underwater. Immediately call a qualified service technician to inspect the unit and to replace any part of the control system and any gas control which has been underwater.

Set-Up

- ***You are responsible for ensuring that a natural gas line (if required) is installed and safe for use. We recommend that a licensed contractor install your fireplace.***
- Installation must conform to local codes, or in the absence of local codes, with either the *National Fuel Gas Code*, ANSI Z223.1 / NFPA54, *Natural Gas and Propane Installation Code*, CSA B149.1, or *Propane Storage and Handling Code*, B149.2), as applicable.
- To prevent fire and smoke damage, remove all packaging material before operating the fireplace.

Operation

- **Do not use charcoal or other solid fuel in a gas burning fireplace.**
- Do not use your fireplace for cooking.
- In the event that a burner goes out, turn burner knobs to the full OFF position and let it air out. Do not attempt to use the fireplace until the gas has had time to dissipate.
- Keep electrical supply cords away from the heated areas of the fireplace.
- Never use the fireplace in windy conditions. If used in a consistently windy area a windbreak will be required. Always adhere to the specified clearances listed in this manual.
- When handling LP gas line and connectors, do not allow them to come in contact with any metal surfaces. Do not drop LP connectors.

Safety Instructions

- Gas sources to the fireplace must be regulated. Do not operate if regulators have been removed. Fire or explosion can occur.
- Never leave the fireplace unattended when in use.
- Never allow clothing or other flammable materials come in contact with any hot surface until it has fully cooled. Never wear loose fitting or hanging garments while using your fireplace. Fabric may ignite and result in personal injury.
- Clothing or other flammable materials should not be hung from the appliance, or placed on or near the appliance.
- When using the fireplace, do not touch the rock, fire screen, or immediate surroundings, as these areas become extremely hot and could cause burns.
- Do not heat any unopened glass or metal container of food in the fireplace. Pressure may build up and cause the container to burst, possibly resulting in serious personal injury or damage to the fireplace.
- Never line fireplace with aluminum foil.

Maintenance and Repair

- Spiders and other insects can nest in the burners and block the gas and airflow to the burner ports. This creates a dangerous condition that can result in a fire from behind the valve panel. Inspect and clean the burners periodically and follow the guidelines in the maintenance section of this manual.
- The appliance should be inspected before use and at least annually by a qualified service person.
- More frequent cleaning may be required as necessary. It is imperative the control compartment, burner and circulation air passageways of the appliance be kept clean and free.
- Any guard or other protective device removed for servicing the appliance must be replaced prior to operating the appliance.
- If it is evident there is excessive abrasion or wear of any of the components, if the fuel supply hose is cut or cracked, it must be replaced prior to the appliance being put into operation.
- Inspect the fuel supply connection for signs of leakage (including the hose for LP models) before each use of the appliance.

Storage

- When your fireplace is not in use, turn off the gas at the source.
- Do not store the liquid propane (LP) cylinder in the vicinity of this or any other appliance when it is not being used.
- This appliance can be stored indoors only if it has been disconnected from its fuel supply.
- Store LP gas cylinders outdoors in a well-ventilated area out of reach of children. Disconnected cylinders must have threaded valve plugs tightly installed and must not be stored in a building, garage, or any other enclosed area.

To extend the life of your Cal-Flame Outdoor Gas Fireplace, protect and cover it from the elements when not in use. Ensure fireplace has ample time to cool off after use and prior to installing storage cover. Damage caused to storage cover due to heat or burns are not covered by warranty.

Precautions Regarding Children

- Never leave children unattended in the area where the fireplace is being used. Close supervision of children is necessary when any appliance is used near children.
- Do not store items of interest to children around or below the fireplace.
- Never allow children to sit or stand on any part of the fireplace.

Installation

Installation and service must be performed by a qualified installer, service agency or your natural gas or liquid propane (LP) gas provider.

Installation must conform with local building and/or fire codes, or in the absence of local codes:

- National Fuel Gas Code ANSI Z223.1 / NFPA 54 (for installation in the United States)
- CSA B149.1 Natural Gas and CAN/CGA-BIL/9-2, Propane Installation code (for installation in Canada).

Location

Place your fireplace on a flat and stable surface in an outdoor location such as a patio deck. Do not locate the appliance where it can get excessively wet or submerged in water.

When determining a suitable location, take into account concerns such as exposure to wind, proximity to traffic paths, and windows that open into the home.

Locate your fireplace adjacent to the gas supply line (LP or NG), preferably with the shortest gas line run possible.

Maintain the following clearances to combustible materials. Measure from the outside of the unit.

Bottom	0 inches
Sides (all around)	48 inches (1.2 m)
Top	72 inches (1.8 m)

Your Cal Flame fireplace is designed and intended for **OUTDOOR USE ONLY** in a well ventilated space and must not be used inside a building, garage, or any other enclosed area.

Leak Testing Procedure

Perform a leak test at least once a year whether the gas supply cylinder has been disconnected or not. In addition, whenever the gas cylinder is connected to the regulator or whenever any part of the gas system is disconnected or replaced, perform a leak test.

As a safety precaution, remember to always leak test your fireplace outdoors in a well-ventilated area. Never smoke or permit sources of ignition in the area while doing a leak test. Do not use a flame, such as a lighted match to test for leaks. Use a solution of soapy water.

1. Prepare a leak testing solution of soapy water by mixing in a spray bottle one part liquid soap to one part water.
2. Make sure all the control knobs are in the OFF position.
3. Turn on the gas.

On **natural gas systems**, turn the main feed valve to the grill.

On **LP systems**, turn the cylinder valve knob counter clockwise one turn to open.

4. Apply the leak-testing solution by spraying it on joints of the gas delivery system. Blowing bubbles in the soap solution indicates that a leak is present.
5. Stop a leak by tightening the loose joint or by replacing the faulty part with a replacement part recommended by the manufacturer. Do not attempt to repair the cylinder valve if it is damaged. The cylinder must be replaced.
6. Turn all control knobs back to the full OFF position.

If you are unable to stop a leak:

1. Turn all control knobs back to the full OFF position.
2. Shut off the gas supply to the fireplace and release pressure in the hose and manifold by pushing in and turning any of the control valves one quarter turn counter-clockwise.
3. On LP systems, remove the cylinder from the fireplace.
4. Call a qualified gas appliance service technician.

Do not use the appliance until the leak is corrected.

Installation and Assembly

Liquid Propane (LP)

Requirements

The 20 lb LP gas supply cylinder used with LP models must be constructed and marked in accordance with the specifications for LP-gas cylinders as required by the U.S. Department of Transportation (DOT) or the CAN/CSA B339, Cylinders, Spheres and Tubes for the Transportation of Dangerous Goods.

Manifold Pressure	For plumbed-in LP installation, use a convertible regulator and set it for LP gas.
Supply Pressure	Maximum line pressure for plumbed-in propane is 14" W.C psi (3.5 kPa). Minimum line pressure for propane is 11" W.C.
Pressure Regulator	The unit must be used with the gas pressure regulator. The regulator will control and maintain a uniform gas pressure in the manifold. The burner orifices have been sized for the gas pressure delivered by the regulator.
Cylinder Specification	Any LP gas supply cylinder used with this fireplace must be approximately 12 inches in diameter and 18 inches high. The maximum fuel capacity is 20 lbs. of propane, or 5 gallons. Full cylinder weight should be approximately 38 lbs. (43.7 lbs. nominal water capacity.) Always use the cylinder dust cap on the cylinder valve outlet during transport and when the cylinder is not connected to the fireplace.
Transporting Gas Cylinder	Only one cylinder should be transported at a time. Transport cylinder in an upright and secure manner with control valve turned off and the dust cap in place.
Enclosures	<p>Ensure cylinder valves are always readily accessible. A door on the enclosure to gain access to the cylinder valve is acceptable, provided it is non-locking and can be opened without the use of tools.</p> <p>If you build an enclosure for an LP gas cylinder, follow these recommended specifications and follow local codes.</p> <p>Enclosures for LP gas supply cylinders need to be ventilated by openings at the level of the cylinder valve and at floor level. This is accomplished by:</p> <ol style="list-style-type: none">1) Having one side of the enclosure shall be completely open, Or, for an enclosure with four sides, a top and bottom:2) Having at least two ventilation openings at cylinder valve level in the side wall, equally sized, spaced at 180 degrees (3.14 rad), and unobstructed. Make sure each opening has a total free area of not less than ½ square inch per pound (3.2 sq. cm/kg) of stored fuel capacity and not less than a total free area of 10 square inches (64.5 sq. cm). <p>Ventilation openings need to be provided at floor level with a total free area of ½ inch per pound (3.2 sq. cm/k) of stored fuel capacity and not less than a total free area of 10 square inches if the ventilation openings at floor level are in a side wall, make sure there are at least two openings. The bottom of the openings shall be at floor level and the upper edge no more than 5 inches (127 mm) above the floor. The openings need to be equally sized, spaced at 180 degrees (3014 rad) and unobstructed.</p> <p>Make sure every opening has minimum dimensions to permit the entrance of a 1/8 inch (3.2mm) diameter rod.</p> <p>There shall be a minimum clearance of 2 inches (40.8mm) between the lower surface of the floor and the LP gas supply cylinder enclosure and the ground.</p>

Check the rating plate to make sure the gas supply you are hooking up to is the gas type the fireplace is manufactured for.

If you do not have an updated filler valve on your existing propane tank, you will need to purchase one at your local hardware store, as you will not be allowed to refill the tank at any filling station.

Use the pressure regulator and hose assembly supplied with LP models. Replacement pressure regulator and hose assemblies must be those specified in this manual.

The 20 lb LP gas cylinder used must include a collar to protect the cylinder valve.

Be certain to mount or set the 20 lb LP gas cylinder on a flat surface and restrain it to prevent it from tipping.

Connection

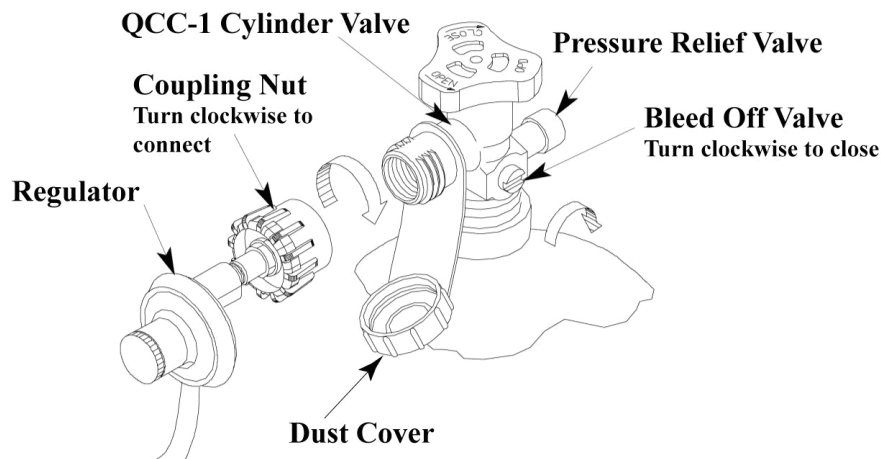
Inspect the hose shipped with the unit for damage. Never attempt to use damaged or plugged equipment. See your local LP gas technician for repairs. After inspecting the LP hose shipped with the unit, connect the end with the female fitting on the hose to the male fitting on the on/off gas valve at the end of the hose. Tighten fittings using two wrenches.

When connecting the regulator assembly to the tank valve, hand tighten the black QCC1 nut clockwise. DO NOT use a wrench to tighten. See the figure below.

Purge the gas supply line of any trapped air prior to the first firing of the unit.

During the initial purging and subsequent lightings, NEVER allow gas to remain in the 'Open' position without first placing and igniting the fire starter.

Locate the hose out of the pathways where people may trip over it or in areas where the hose may be subjected to accidental damage.



Installation and Assembly

Natural Gas

The appliance and its individual shut off valve must be disconnected from the gas supply piping system during any pressure testing of the system at test pressures in excess of ½ psig (3.5kPa).

This appliance must be isolated from the gas supply piping system by closing its individual manual shut off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psig (3.5kPa).

Requirements

Always check the rating plate to make sure the gas supply you are hooking up to is the gas type the fireplace is manufactured for.

Attempting to convert a Cal Flame fireplace from one fuel to another may result in serious injury and void the warranty coverage.

Never connect the fireplace to an unregulated gas supply.

The installation of this appliance must conform with local codes or, in the absence of local codes, to the national fuel gas code, ANSI Z223.1a-1998. Installation in Canada must be in accordance with the standard CAN/CGA-B149.2, Propane Installation Code. Natural gas connection must be performed by a licensed contractor or local gas company representative.

Ensure that the service supplying the fireplace is fitted with a conveniently positioned shut off valve with easy access.

Your Cal Flame fireplace for use with natural gas comes equipped with its own regulator which MUST NOT be

removed. If this regulator needs to be replaced, use only the type specified by Cal Flame for this appliance.

1. Remove the rear panel to gain access to the regulator and gas connection point.
2. Connect a suitable flex connector to the regulator.

Installation

Connect the incoming gas supply line to the on/off gas valve of the appliance. Make certain ALL gas connections are tight, turn the on/off valve at the unit to the 'on' position and use soap and water to test for leaks. Gas will be released at the burner for this duration. DO NOT USE AN OPEN FLAME. **An authorized gas appliance installer must provide this installation service.**

High Elevation Installation

Your fireplace is approved for elevations up to 4500 feet in the US and Canada.

When installing this appliance at an elevation above 4500 feet in the US, it may be necessary to decrease the input rating by changing the existing burner orifice to a smaller size. Reduce the input by 4% for each 1,000 feet above sea level, unless the heating value of the gas has been reduced, in which case this general rule will not apply. To identify the proper orifice size, check with your local gas utility.

When installing this unit at an elevation above 4,500 feet in Canada check with your local authorities. Consult the local gas utility for assistance in determining the proper orifice for your location.

Fireplace Log Set Placement

The log set, log grate and crushed lava rock are shipped together. Remove the log set and un-pack all components. The logs are fragile -- use care when handling.

Do not install the log set in an unvented appliance.

Once the fireplace is in position, level and safely hooked up to the proper fuel supply, install the log grate over the plate burner.

Place the lava rock around the flat burner plate. **DO NOT** place the lava rock on the burner plate as it will affect the flow of the flame.

Place two logs length wise in the grate and position remaining logs over them in an angled position as shown below. Ensure the logs are placed securely to avoid any movement.

NOTE: Be sure unit is cool before touching any of the components.



Operation

WARNING: DO NOT use solid fuel, such as wood or charcoal, in a gas fueled fireplace.

Upon completing the gas line connection, a small amount of air will be in the lines. When the first lighting the burner, it will take a few seconds for the lines to purge themselves of this air.

Once the purging is complete, the burner will light and operate as indicated in the instruction manual. Subsequent lighting of the appliance will not require purging unless the gas supply has been disconnected.

Always keep the appliance area clear and free from combustible materials, gasoline and any other flammable vapors and liquids.

For fireplaces with a waterfall, make sure that there is no debris in the filler pan. The pump will recirculate water up through the fireplace and then filter down the sides and front. It is also important that you maintain a consistent water level. Running the pump dry will burn out the pump motor.

Inspect the burner before each use of the appliance. If there is any evidence that the burner is damaged, it must be replaced before operating. Upon completing the gas line connection, a small amount of air will be in the lines. When first lighting the burner, it will take a few minutes for the lines to purge themselves of this air. Subsequent lighting of the appliance will not require such purging.

Never allow the ON/OFF valve to remain in the open position without placing a burning match on top of the burner **FIRST!**

You must have clear and easy access to the ON / OFF valve **AFTER** the appliance is installed and connected to the gas supply in order to safely turn of the burner.

Make sure the burner is in place prior to using the appliance. If the burner is damaged, install a replacement burner as specified by the manufacturer.

If you do not follow these instructions exactly, a fire or explosion may result, causing property damage, personal injury, or loss of life.

For your safety, read before lighting.

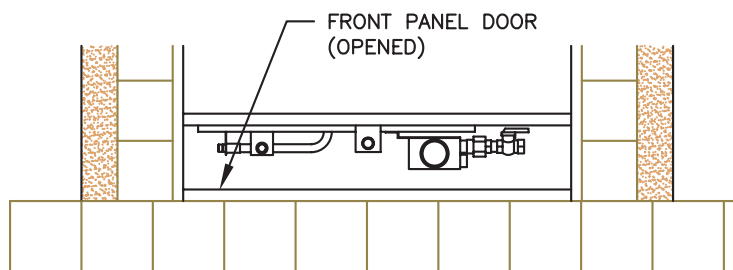
- Before operating smell all around the appliance area for gas odors and next to the floor because some gases are heavier than air and will settle on the floor.
- Use only your hand to turn the manual gas control valve. Never use tools. If the valve will not turn by hand, do not try to repair it. Call a qualified service technician. Force or attempted repair may result in a fire or explosion,
- Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and any gas control which has been under water.
- Make sure the ignitor battery has been installed properly. Ignitor will not operate properly without a battery installed.

What To Do If You Smell Gas

- Shut off gas to the fireplace.
- Extinguish any open flame.
- Do not try to light the appliance.
- Do not touch any electric switch. Do not use any phone in the immediate area.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

If odor persists, immediately call your gas supplier or your fire department.

Fireplace Lighting Instructions



This appliance has a pilot which must be manually lit. When lighting the pilot, follow these instructions exactly.

1. Open the fireplace screens.
2. Push in the gas control knob slightly and turn it clockwise to the OFF position.

Note: The knob cannot be turned unless pushed in slightly. Do not force the knob to turn. If you do not smell gas, proceed to the next step.

3. Locate the pilot burner on the right hand side between the base logs.
4. Push the knob IN slightly and turn it counterclockwise to the PILOT position.
5. Push the control knob all the way in and hold it in. Immediately press the ignitor (piezo) button to light the pilot.
6. Continue to hold the control knob in for about one minute after the pilot is lit.
7. After one minute, release the knob. It will pop back out and the pilot should remain lit. If the pilot goes out, repeat steps 2 through 6.

If the knob does not pop out when released, stop and immediately call your service technical or gas supplier. If the pilot will not stay lit after several tries, turn the gas control to the OFF position and call your service technician or gas supplier.

8. Push in the gas control knob and turn counterclockwise to the ON position.

9. To light the burners, turn the gas control that regulates gas flow to the burners. Turn it from LOW to HIGH to increase the gas flow.

10. Close the fireplace screens.

When the appliance is being operated for the first time, allow for a supervised burn of 30 minutes. Then shut the appliance off and let it cool completely before relighting. This allows proper curing time for the logs. (After several hours of operation the logs will discolor slightly. This is normal.)

Manual Thermostat

Operation of the thermostat is based on the position of the control lever. While turning the lever to the ON position, note the position the main burner ignites. Leaving the lever at this position would cause the burner to operate until the room temperature warms up slightly, then start a gradual flame reduction until the temperature stabilizes.

Millivolt Control

The millivolt control lever allows for flame height and heat output adjustment. Turn the lever counter-clockwise from the LOW position to increase flame to the HIGH position and clockwise to decrease flame.

Turning Off the Gas for Your Gas Fireplace

1. Open the fireplace screens.
2. Push in the gas control knob slightly and turn it clockwise to the OFF position.

Appendix

Maintenance

Inspect the appliance before initial use. Clean the appliance at least annually and have it inspected by a qualified field service person.

Periodically remove the logs and examine the burner. If the burner is dirty, clean it with a soft wire brush. Also examine the area around the burner air shutter. Remove any dirt or debris in this area. This will ensure long life and trouble-free operation.

Periodically check the hose connecting the LP gas cylinder to ensure it is not damaged in any way.

Carbon (soot) may build up on the surfaces of the logs with heavy use. This is more likely to occur with LP gas. Clean soot off the surface of the logs periodically to prevent excessive buildup.

To clean the logs, be sure the fire is out, the gas supply is turned off and the logs are cool to the touch. The soot can then be brushed off with a dry bristle brush or cloth. Take care while cleaning the logs as they can become damaged if mishandled.

Periodically check the hose connecting the LP gas cylinder to ensure it is not cracked or damaged in any way. All natural gas hook-ups should be serviced and inspected only by qualified installers only.

The easiest way to clean the fireplace is to let the fireplace cool completely off. Spray the enclosure off with water. Note: Do NOT spray water directly onto the burner and pilot light of the gas fireplace.

Replacement Parts

Call **1-800-CAL-SPAS** for any replacement parts not listed below. Be sure to have model name and number available.

Fireplace Parts

PLU21500290	3/8" Clear Flex Tubing
BBQ04100621	Gas Log Burner Assembly (NG) 24"
BBQ04100751	Gas Log Burner Assembly (LP) 24"
BBQ04100619	24" Sierra Oak Logs

Fireplace Warranty

See your local code compliance office for a copy of the applicable warranty, details and any questions you may have regarding the warranty coverage on your fireplace.

L.M.S. warrants the fireplace from defects in material and workmanship for a period of one year from the original date of purchase.

All stainless steel components are warranted against defects for two years from date of purchase. All other parts (such as igniter, hose assembly, etc.) are covered and Cal-Flame will provide replacement parts free of charge during the first year of the limited warranty. To obtain replacement warranty parts, call your Cal Flame customer service and be prepared to provide proof of purchase via fax or mail. Parts will be shipped at no charge. Labor related to warranty repair is not covered. Any repair work must be done by a qualified gas appliance technician.

In the first year only, this warranty extends to the repair or replacement of warranted parts which are defective in material or workmanship provided that the product has been operated in accordance with the operation instructions and under normal conditions.

Warranty Conditions and Limitations

The Limited Warranty is void if the fireplace has been subject to negligence, alteration, misuse, abuse, repairs by non-L.M.S. authorized representatives, incorrect electrical installation, acts of God and any other cases beyond the control of L.M.S. Examples of common acts invalidating this warranty include but are not limited to:

- Scratches caused by normal use.
- Damage caused by extreme weather conditions (heat, cold, etc.).
- Damage caused by dirt, sand, and/or water damage.
- Damage caused by continued operation of the fireplace with either known or unknown problems.
- Damage caused by direct sunlight.
- Damage caused as a result of failure to follow the operating instructions as defined in this owner's manual.
- Misuse
- Lack of maintenance

- Accident
- Alterations
- Abuse
- Neglect
- The use of components not supplied with the appliance
- The use of fuel other than those specified
- Weather, including freezing damage, long periods of dampness, or condensation
- Damaging chemical or cleaners
- Parts installed from other manufacturers

This Limited Warranty applies only to fireplaces normally used for personal, family, or household purposes and specifically excludes commercial fireplaces.

Cal-Flame warrants its products against manufacturing defects of the original purchaser only, (i.e., the individual, legal entity or registered customer whose name appears on the original receipt or warranty card filed with Cal-Flame) – provided that the purchase was made through an authorized Cal Flame reseller and is subject to the following condition and limitations:

- This limited warranty applies only while the unit remains at the site on original installation and only if the unit is installed in Canada or the United States.
- This factory warranty is nontransferable and may not be extended whatsoever by any of our representatives.
- Installation must be done in accordance with the installation instruction included with the product and all local and national building and fire codes. Natural gas units must be installed by an authorized gas appliance technician.
- The original bill of sale will be required together with a model number when making any warranty claims from Cal Flame customer service. The warranty registration card (if included with kit) must be returned within 30 days of purchase to register the warranty.
- Fire logs carry no warranty.

Disclaimer

Natural stone: Rock, travertine, marble, etc. may be characterized by dry seams, pits, chips, cracks, and fossils that are often filled with grout during installation. These are normal imperfections and are not considered defects.

Locating the product serial number

The serial number of your Cal Flame fireplace is located on a metal plate on the back of the unit. You will need this number to properly register your product and activate coverage. Write this information in the space provided below.

Fireplace model: _____

Fireplace serial number: _____

Type of fuel (circle one): Liquid propane Natural gas

Date purchased: _____

Date installed: _____

Register your new product at www.calspas.com